



HOW CAN YOU LOOK AFTER AMEERA?

This is Ameera and her 14-year-old daughter Maya. Maya came home from school today with a painful and upset stomach. It's now 9 pm, the pain is getting worse and the local NHS GP practice is closed. Maya's 10-year-old twin brothers are asleep in bed and Ameera's husband is working away on business, so Ameera is looking after the children alone.

Ameera thinks that if she calls NHS 111 they are likely to suggest she take Maya to A&E or a local walk in centre as a precaution.

Understandably, Ameera doesn't want to have to leave her son's alone at home but would like someone to check Maya's health.

Without any private medical insurance and with the prohibitively high cost of pay on use services, how can Ameera get some help for Maya?

Healthcare Navigator is a brand-new product in the UK insurance market. It has been designed by Addept to provide immediate and affordable access to private medical services including instant private online Nurse and GP appointments.

The product helps to avoid lengthy NHS waiting times and, where your customer is prepared and able to self-fund their medical treatment, it will help them navigate through the growing number of private medical providers. Healthcare Navigator also provides prescription services, and 24/7 health and wellbeing telephone and digital based assistance.

An insurance element can be added to Healthcare Navigator to cover the costs of a limited number of private medical consultations, tests, screenings and therapy, with the option for the customer to return to the NHS service whenever appropriate or continue with the private medical service on a self-funded basis.



This product provides: -

+ Unlimited 24/7 Online Nurse led Triage and GP Consultations*

The customer can arrange an initial appointment with a fully qualified triage nurse within 2-hours, and where needed, a follow up private online consultation with a qualified GP within 2h to 24hrs of the triage call, depending on the urgency

+ Prescription Service

NHS prescriptions available following an online digital GP consultation, including an option for 24-hr delivery of medicines

+ Private Medical Service Signposting

Referral to private GP and Consultancy services, tests and screenings

+ 24/7 Healthcare Advice and Portal

Access to health professionals and welfare specialists as well as an online portal providing valuable health and wellbeing information

+ Option to include 'PMI Light', insurance for initial private medical costs:-

Intermediate: Up to two Outpatient GP or Consultant appointments and / or diagnostic tests per year following referral by online GP service, or the customers local NHS GP

Enhanced: Extended to all family members permanently living at home, and inclusion of up to six physiotherapy sessions per year, and up to two X-Rays or MRI Scans per year

*Subject to our fair and appropriate use policy.

HERE TO HELP YOU LOOK AFTER AMEERA



Email: enquiries@addeptgroup.co.uk

Telephone: 020 4570 6102

Web: www.addeptgroup.co.uk